

STAIR USE AND MAINTENANCE GUIDELINES

Correct use of stairs

Use the stairs as intended!

Preservation of stairs and preventing surface damage

1. Prevent damage to the stairs from sharp objects (dropping objects, walking on the stairs in thin-heeled shoes and outdoor footwear with sandy soles, scratches from dog claws, etc.).
2. When planning the stairs, avoid installing underfloor heating and other heating devices (fireplaces, ovens, hot-air vents) underneath or near the stairs if possible.
3. The most suitable temperature range for wooden stairs is 15–25 °C.
4. The relative humidity in the room **MUST** be between 40 and 60%. In a drier environment the stairs may become damaged by post-drying (cracks, creaking, weakening of glue joints, etc.); the manufacturer cannot take responsibility for this.

Stair maintenance

1. Wax the stairs once a year to freshen finish.
2. Clean the surface of stairs with a damp (chemical-free) cloth, and dry with a soft, clean cloth.
3. Remove stains as quickly as possible using a weak cleaning solution and dry carefully. (Warning! Do not flood the stairs with a large amount of water!)
4. Do not use solvents or cleaning agents that contain bleach or abrasives.
5. Stainless-steel details do not require frequent care. Remove stains as quickly as possible when dirtied. Use a mild cleaning agent. Remove strong stains with solvent or alcohol, then clean with lukewarm water and dry. Avoid water or cleaning solutions pooling on wood surfaces.
6. Ground (dull-polished) stainless-steel details may be cleaned using an abrasive cleaning agent, rubbing along the directional marks. Do not use abrasives on glossy polished surfaces.
7. Clean the surface of the glass railings with window-cleaning solution, avoiding its contact with painted and wood surfaces. Remove stains of the cleaning solution from painted and wood surfaces with a damp cloth, and then dry carefully with a soft cloth.